


Display CARFAX in online listings:




This report provided free of charge by:

**Van Bortel Ford**  
 71 Marsh Rd  
 East Rochester, NY 14445  
 585-460-1438

**5X TOP-RATED DEALER**

★ **4.8 / 5.0**  
 1,490 Verified Reviews

♥ **10,224**  
 Customer Favorites




## Vehicle History Report™


US \$44.99

|  |  |
|--|--|
| <p><b>2014 KIA SORENTO LX</b><br/>                 VIN: 5XYKTD62EG445805<br/>                 4 DOOR WAGON/SPORT<br/>                 UTILITY<br/>                 2.4L I4 F DOHC 16V<br/>                 GASOLINE<br/>                 ALL WHEEL DRIVE<br/>                 Original Window Sticker</p> <p>This CARFAX Report Provided by:<br/> <b>Van Bortel Ford</b><br/>                 ★ <b>4.8 / 5.0</b><br/>                 1,490 Verified Reviews<br/>                 ♥ <b>10,224</b> Customer Favorites</p> | <div style="display: flex; align-items: center; margin-bottom: 10px;"> <span style="color: green; font-size: 24px; margin-right: 10px;">✓</span> <p>No accidents or damage reported to CARFAX</p> </div> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <span style="color: grey; font-size: 24px; margin-right: 10px;">✂</span> <p><b>39</b> Service history records</p> </div> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <span style="color: blue; font-size: 24px; margin-right: 10px;">📄</span> <p>At least 1 open recall</p> </div> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <span style="color: blue; font-size: 24px; margin-right: 10px;">👤</span> <p><b>2</b> Previous owners</p> </div> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <span style="color: grey; font-size: 24px; margin-right: 10px;">🏠</span> <p>Types of owners: Personal lease, Personal</p> </div> <div style="display: flex; align-items: center;"> <span style="color: black; font-size: 24px; margin-right: 10px;">004</span> <p><b>129,059</b> Last reported odometer reading</p> </div> |
|--|--|



This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 7/8/24 at 6:53:14 AM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

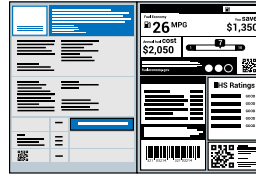
|  <b>Additional History</b><br>Not all accidents / issues are reported to CARFAX | <b>Owner 1</b>  | <b>Owner 2</b>  |
|--|---|---|
| <p><b>Total Loss</b><br/>                     No total loss reported to CARFAX.</p>  | <span style="color: green; font-size: 24px;">✓</span> No Issues Reported  | <span style="color: green; font-size: 24px;">✓</span> No Issues Reported  |
| <p><b>Structural Damage</b><br/>                     No structural damage reported to CARFAX.</p>  | <span style="color: green; font-size: 24px;">✓</span> No Issues Reported  | <span style="color: green; font-size: 24px;">✓</span> No Issues Reported  |
| <p><b>Airbag Deployment</b><br/>                     No airbag deployment reported to CARFAX.</p>  | <span style="color: green; font-size: 24px;">✓</span> No Issues Reported  | <span style="color: green; font-size: 24px;">✓</span> No Issues Reported  |
| <p><b>Odometer Check</b><br/>                     No indication of an odometer rollback.</p>   | <span style="color: green; font-size: 24px;">✓</span> No Issues Indicated | <span style="color: green; font-size: 24px;">✓</span> No Issues Indicated |

|  |   |  |
|--|---|--|
| <b>Accident / Damage</b><br>No accidents or damage reported to CARFAX. | <input checked="" type="checkbox"/> No Issues Reported  | <input checked="" type="checkbox"/> No Issues Reported |
| <b>Manufacturer Recall</b><br>At least 1 open recall reported.         | <input checked="" type="checkbox"/> No Recalls Reported | Recall Reported  |
| <b>Basic Warranty</b><br>Original warranty estimated to have expired.  | <b>Warranty Expired</b>                                 | <b>Warranty Expired</b>                                |



|   |   |   |
|---|---|---|
| <b>CARFAX Title History</b><br>CARFAX guarantees the information in this section  | <b>Owner 1</b>  | <b>Owner 2</b>  |
| <b>Damage Brands</b><br>Salvage   Junk   Rebuilt   Fire   Flood   Hail   Lemon  | <input checked="" type="checkbox"/> <b>Guaranteed</b><br>No Problem | <input checked="" type="checkbox"/> <b>Guaranteed</b><br>No Problem |
| <b>Odometer Brands</b><br>Not Actual Mileage   Exceeds Mechanical Limits  | <input checked="" type="checkbox"/> <b>Guaranteed</b><br>No Problem | <input checked="" type="checkbox"/> <b>Guaranteed</b><br>No Problem |
|  <b>GUARANTEED</b> - None of these title problems were reported by a U.S. state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, you may qualify.<br><a href="#">View Terms</a>   <a href="#">View Certificate</a> |   |   |

|  |                |                |
|--|----------------|----------------|
| <b>CARFAX Ownership History</b><br>The number of owners is estimated | <b>Owner 1</b> | <b>Owner 2</b> |
| Year purchased   | 2013           | 2016           |
| Type of owner  | Personal lease | Personal       |
| Estimated length of ownership  | 3 yrs. 1 mo.   | 8 years        |
| Owned in the following states/provinces                              | New York       | New York       |
| Estimated miles driven per year                                      | 13,609/yr      | 11,327/yr      |
| Last reported odometer reading                                       | 42,040         | 129,059        |

|   |   |   |  |
|---|---|---|--|
| <b>CARFAX Detailed History</b>  |   |   |  |
|  <b>Owner 1</b><br>Purchased: 2013 |  | <b>Low mileage!</b> This owner drove less than the industry average of 15,000 miles per year. | Personal Lease Vehicle<br>13,609 mi/yr                     |
| <b>Date</b>   | <b>Mileage</b>  | <b>Source</b>   | <b>Comments</b>  |
| Not Reported  |   | Kia Motors America, Inc.  | <b>Vehicle manufactured and shipped to original dealer</b> |



Original Window Sticker

|                |   |  |
|----------------|---|--|
| 03/26/2013     | Abeloff Buick Pontiac<br>GMC<br>Stroudsburg, PA<br>570-421-9900<br>abeloff.com<br>★ 4.6 / 5.0<br>266 Verified Reviews<br>♥ 96 Customer Favorites            | <b>Vehicle offered for sale</b>  |
| 03/29/2013 6   | Abeloff Buick Pontiac<br>GMC<br>Stroudsburg, PA<br>570-421-9900<br>abeloff.com<br>★ 4.6 / 5.0<br>266 Verified Reviews<br>♥ 96 Customer Favorites            |  <b>Vehicle serviced</b><br>- Pre-delivery inspection completed<br>- Tire condition and pressure checked<br>- Vehicle washed/detailed<br>- Emissions or safety inspection performed |
| 04/01/2013     | Vision Kia of<br>Canandaigua<br>Canandaigua, NY<br>585-394-4542<br>visionkiacanandaigua.com/<br>★ 4.8 / 5.0<br>204 Verified Reviews                         | <b>Vehicle offered for sale</b>  |
| 04/03/2013 248 | Vision Kia Canandaigua<br>Canandaigua, NY<br>585-394-4542<br>visionkiacanandaigua.com/<br>★ 4.4 / 5.0<br>120 Verified Reviews<br>♥ 1,983 Customer Favorites |  <b>Vehicle serviced</b><br>- Pre-delivery inspection completed<br>- VIN glass etching vin etched   |
| 04/03/2013     | New York<br>Inspection Station  | <b>Passed safety inspection</b><br>- Emissions inspection performed  |
| 04/04/2013     | New York<br>Motor Vehicle Dept.<br>Victor, NY   | <b>Registration issued or renewed</b><br>- Titled or registered as personal lease vehicle<br>- Passed safety inspection  |
| 05/13/2013     | New York  | <b>Title issued or updated</b>   |

Motor Vehicle Dept.  
Atlanta, GA

- First owner reported
- Titled or registered as personal lease vehicle
- Loan or lien reported



Two states? Vehicle leasing companies often title a car in one state but register it to be driven in another.

10/14/2013 6,076

Vision Kia Canandaigua  
Canandaigua, NY  
585-394-4542  
visionkiacanandaigua.com/



**Vehicle serviced**

- Maintenance inspection completed
- Oil and filter changed

★ 4.4 / 5.0

120 Verified Reviews

♥ 1,983 Customer Favorites

05/05/2014 11,313

Service facility



**Vehicle serviced**

- Safety inspection performed

05/05/2014

New York  
Inspection Station

**Passed safety inspection**

- Emissions inspection performed

05/01/2015

New York  
Motor Vehicle Dept.  
Victor, NY

**Registration issued or renewed**

- Titled or registered as personal lease vehicle
- Passed safety inspection

06/02/2015 22,242

Advent Automotive  
Victor, NY  
585-742-5410



**Vehicle serviced**

- Oil and filter changed
- Emissions or safety inspection performed

★ 4.9 / 5.0

113 Verified Reviews

♥ 110 Customer Favorites

06/02/2015

New York  
Inspection Station

**Passed safety inspection**

- Emissions inspection performed

09/19/2015 27,171

Vision Kia Canandaigua  
Canandaigua, NY  
585-394-4542  
visionkiacanandaigua.com/



**Vehicle serviced**

★ 4.4 / 5.0

120 Verified Reviews

♥ 1,983 Customer Favorites

05/05/2016 42,023

Bob Johnson Automotive  
Group  
Rochester, NY  
585-334-9440

**Vehicle offered for sale**

bobjohnsonnissan.com/

★ 4.6 / 5.0

514 Verified Reviews

05/06/2016

Bob Johnson Automotive Group  
Rochester, NY  
585-334-9440  
bobjohnsonnissan.com/



**Vehicle serviced**

- Rear brakes replaced
- Drive belts checked
- Fluids checked
- Oil and filter changed
- Tire condition and pressure checked
- Body lubricated
- Emission system checked
- Four tires balanced
- Four tires mounted
- Air filter replaced
- Vehicle washed/detailed
- Cabin air filter replaced/cleaned
- Emissions inspection performed

★ 4.6 / 5.0

514 Verified Reviews



Looks like this dealer serviced the car in order to prepare it for sale. That's a good thing!

05/06/2016 42,040

New York Inspection Station

**Passed safety inspection**

- Passed emissions inspection

05/09/2016

Kia Certified Dealer  
Rochester, NY

**Sold as a Kia Certified Pre-Owned Vehicle**



05/09/2016

New York Motor Vehicle Dept.  
Rochester, NY

**Registration issued or renewed**

- Titled or registered as personal lease vehicle
- Passed safety inspection



**Owner 2**  
Purchased: 2016



**Low mileage!** This owner drove less than the industry average of 15,000 miles per year.

Personal Vehicle  
11,327 mi/yr

**Date**

**Mileage**

**Source**

**Comments**

06/13/2016

New York Motor Vehicle Dept.  
Rochester, NY

**Title issued or updated**






- New owner reported
- Loan or lien reported





07/18/2016







New York Motor Vehicle Dept.  
Rochester, NY

**Registration issued or renewed**







- Titled or registered as personal vehicle
- Passed safety inspection

|            |        |   |   |   |
|------------|--------|---|---|---|
| 12/05/2016 |        | Kia Motors America, Inc.  |   | <p><b>Manufacturer Service Campaign issued</b></p> <ul style="list-style-type: none"> <li>- Campaign #SC141XM SC141 UNDERBODY ADDL ANTI-CORROSION: XM</li> <li>- Status: Remedy Available</li> </ul> <p>Locate an authorized Kia dealer near you to schedule an appointment</p>                                   |
| 12/10/2016 | 50,544 | Bob Johnson Automotive Group<br>Rochester, NY<br>585-334-9440<br>bobjohnsonnissan.com/<br>★ 4.6 / 5.0<br>514 Verified Reviews |    | <p><b>Vehicle serviced</b></p> <ul style="list-style-type: none"> <li>- Recommended maintenance performed</li> <li>- Oil and filter changed</li> <li>- Vehicle washed/detailed</li> </ul>   |
| 03/31/2017 | 55,545 | Bob Johnson Automotive Group<br>Rochester, NY<br>585-334-9440<br>bobjohnsonnissan.com/<br>★ 4.6 / 5.0<br>514 Verified Reviews |    | <p><b>Vehicle serviced</b></p> <ul style="list-style-type: none"> <li>- Maintenance inspection completed</li> <li>- Drive belts checked</li> <li>- Fluids checked</li> <li>- Oil and filter changed</li> <li>- Tire condition and pressure checked</li> <li>- Body lubricated</li> <li>- Tires rotated</li> </ul> |
| 04/20/2017 | 56,251 | Bob Johnson Automotive Group<br>Rochester, NY<br>585-334-9440<br>bobjohnsonnissan.com/<br>★ 4.6 / 5.0<br>514 Verified Reviews |  | <p><b>Vehicle serviced</b></p> <ul style="list-style-type: none"> <li>- Maintenance inspection completed</li> <li>- Instrument cluster checked</li> <li>- Four wheel alignment performed</li> </ul>   |
| 05/07/2017 | 56,760 | Valvoline Instant Oil Change<br>Rochester, NY<br>585-266-3332<br>vioc.com<br>★ 4.6 / 5.0<br>118 Verified Reviews              |  | <p><b>Vehicle serviced</b></p> <ul style="list-style-type: none"> <li>- Emissions inspection performed</li> </ul>   |
| 05/07/2017 |        | New York Inspection Station   |   | <p><b>Passed safety inspection</b></p> <ul style="list-style-type: none"> <li>- Passed emissions inspection</li> </ul>  |
| 06/26/2017 | 62,224 | Bob Johnson Automotive Group<br>Rochester, NY<br>585-334-9440<br>bobjohnsonnissan.com/<br>★ 4.6 / 5.0<br>514 Verified Reviews |  | <p><b>Vehicle serviced</b></p> <ul style="list-style-type: none"> <li>- Maintenance inspection completed</li> <li>- Oil and filter changed</li> </ul>   |







|            |        |  |   |  |
|------------|--------|--|---|--|
| 10/23/2017 | 65,789 | <p>Bob Johnson Automotive Group<br/>Rochester, NY<br/>585-334-9440<br/>bobjohnsonnissan.com/</p> <p>★ 4.6 / 5.0<br/>514 Verified Reviews</p> |     | <p><b>Vehicle serviced</b></p> <ul style="list-style-type: none"> <li>- Maintenance inspection completed</li> <li>- Steering/suspension checked</li> <li>- Four tires balanced</li> <li>- Four tires mounted</li> <li>- Four wheel alignment performed</li> <li>- Rear brake pads replaced</li> <li>- Rear brake rotor(s) replaced</li> <li>- Brakes serviced</li> <li>- Drive belts checked</li> <li>- Fluids checked</li> <li>- Oil and filter changed</li> <li>- Tire condition and pressure checked</li> <li>- Body lubricated</li> </ul>  |
| 12/12/2017 | 69,578 | <p>Valvoline Instant Oil Change<br/>Rochester, NY<br/>585-266-3332<br/>vioc.com</p> <p>★ 4.6 / 5.0<br/>118 Verified Reviews</p>              |    | <p><b>Vehicle serviced</b></p> <ul style="list-style-type: none"> <li>- Oil and filter changed</li> <li>- Air filter replaced</li> </ul>   |
| 05/29/2018 | 74,948 | <p>Bob Johnson Automotive Group<br/>Rochester, NY<br/>585-334-9440<br/>bobjohnsonnissan.com/</p> <p>★ 4.6 / 5.0<br/>514 Verified Reviews</p> |    | <p><b>Vehicle serviced</b></p> <ul style="list-style-type: none"> <li>- Maintenance inspection completed</li> <li>- Drive belts checked</li> <li>- Fluids checked</li> <li>- Oil and filter changed</li> <li>- Tire condition and pressure checked</li> <li>- Body lubricated</li> <li>- Tires rotated</li> <li>- Transmission fluid changed</li> <li>- Automatic transmission serviced</li> <li>- Brake fluid flushed/changed</li> <li>- Exterior lights checked</li> <li>- Antifreeze/coolant flushed/changed</li> <li>- Lights checked</li> <li>- Emissions inspection performed</li> </ul> |
| 05/29/2018 |        | <p>New York<br/>Inspection Station</p>   |   | <p><b>Passed safety inspection</b></p> <ul style="list-style-type: none"> <li>- Passed emissions inspection</li> </ul>   |
| 07/26/2018 |        | <p>New York<br/>Motor Vehicle Dept.<br/>Rochester, NY</p>  |   | <p><b>Registration issued or renewed</b></p> <ul style="list-style-type: none"> <li>- Titled or registered as personal vehicle</li> <li>- Passed safety inspection</li> </ul>  |
| 08/13/2018 | 81,340 | <p>Valvoline Instant Oil Change<br/>Rochester, NY<br/>585-266-3332<br/>vioc.com</p> <p>★ 4.6 / 5.0<br/>118 Verified Reviews</p>              |  | <p><b>Vehicle serviced</b></p> <ul style="list-style-type: none"> <li>- Oil and filter changed</li> <li>- Tires rotated</li> </ul>   |

|            |        |   |   |  |
|------------|--------|---|---|--|
| 03/11/2019 | 85,497 | Valvoline Instant Oil Change<br>Rochester, NY<br>585-266-3332<br>vioc.com<br>★ 4.6 / 5.0<br>118 Verified Reviews              |    | <b>Vehicle serviced</b><br>- Oil and filter changed<br>- Tires rotated   |
| 04/08/2019 | 88,155 | Monro Muffler Brake<br>ROCHESTER, NY<br>585-266-2550<br>monro.com/<br>★ 4.3 / 5.0<br>28 Verified Reviews                      |    | <b>Vehicle serviced</b><br>- Maintenance inspection completed<br>- Recommended maintenance performed<br>- Brakes checked<br>- Brake rotor(s) replaced<br>- Brake rotor(s) resurfaced<br>- Brake pads replaced<br>- Brakes serviced |
| 04/19/2019 | 88,283 | Bob Johnson Automotive Group<br>Rochester, NY<br>585-334-9440<br>bobjohnsonnissan.com/<br>★ 4.6 / 5.0<br>514 Verified Reviews |    | <b>Vehicle serviced</b><br>- Maintenance inspection completed  |
| 05/07/2019 | 88,754 | Monro Muffler Brake<br>ROCHESTER, NY<br>585-266-2550<br>monro.com/<br>★ 4.3 / 5.0<br>28 Verified Reviews                      |  | <b>Vehicle serviced</b><br>- Maintenance inspection completed<br>- Recommended maintenance performed<br>- Emissions inspection performed   |
| 05/07/2019 |        | New York<br>Inspection Station  |   | <b>Passed safety inspection</b><br>- Passed emissions inspection   |
| 07/09/2019 | 91,620 | Valvoline Instant Oil Change<br>Rochester, NY<br>585-266-3332<br>vioc.com<br>★ 4.6 / 5.0<br>118 Verified Reviews              |  | <b>Vehicle serviced</b><br>- Oil and filter changed  |
| 07/19/2019 | 92,556 | Valvoline Instant Oil Change<br>Rochester, NY<br>585-266-3332<br>vioc.com<br>★ 4.6 / 5.0<br>118 Verified Reviews              |  | <b>Vehicle serviced</b><br>- Tires rotated   |



|            |         |   |   |  |
|------------|---------|---|---|--|
| 09/13/2019 | 97,804  | Bob Johnson Automotive Group<br>Rochester, NY<br>585-334-9440<br>bobjohnsonnissan.com/<br>★ 4.6 / 5.0<br>514 Verified Reviews |    | <b>Vehicle serviced</b><br>- Maintenance inspection completed<br>- Tires rotated<br>- Brake light bulb(s) replaced<br>- Lights checked |
| 10/15/2019 | 98,876  | Valvoline Instant Oil Change<br>Rochester, NY<br>585-266-3332<br>vioc.com<br>★ 4.6 / 5.0<br>118 Verified Reviews              |    | <b>Vehicle serviced</b><br>- Oil and filter changed  |
| 01/06/2020 | 105,017 | Valvoline Instant Oil Change<br>Rochester, NY<br>585-266-3332<br>vioc.com<br>★ 4.6 / 5.0<br>118 Verified Reviews              |    | <b>Vehicle serviced</b><br>- Oil and filter changed  |
| 06/04/2020 | 109,802 | Valvoline Instant Oil Change<br>Rochester, NY<br>585-266-3332<br>vioc.com<br>★ 4.6 / 5.0<br>118 Verified Reviews              |   | <b>Vehicle serviced</b><br>- Emissions inspection performed  |
| 06/04/2020 |         | New York<br>Inspection Station  |   | <b>Passed safety inspection</b><br>- Passed emissions inspection   |
| 08/04/2020 |         | New York<br>Motor Vehicle Dept.<br>Rochester, NY  |   | <b>Registration issued or renewed</b><br>- Titled or registered as personal vehicle<br>- Passed safety inspection                      |
| 09/04/2020 | 111,468 | Valvoline Instant Oil Change<br>Rochester, NY<br>585-266-3332<br>vioc.com<br>★ 4.6 / 5.0<br>118 Verified Reviews              |  | <b>Vehicle serviced</b><br>- Tires rotated<br>- Oil and filter changed   |
| 05/26/2021 | 117,846 | Valvoline Instant Oil Change<br>Rochester, NY<br>585-266-3332<br>vioc.com<br>★ 4.6 / 5.0                                      |  | <b>Vehicle serviced</b><br>- Oil and filter changed<br>- Tires rotated   |





118 Verified Reviews

|            |         |   |   |   |
|------------|---------|---|---|---|
| 06/17/2021 | 117,896 | Valvoline Instant Oil Change<br>Rochester, NY<br>585-266-3332<br>vioc.com<br>★ 4.6 / 5.0<br>118 Verified Reviews  |    | <b>Vehicle serviced</b><br>- Emissions inspection performed                       |
| 06/17/2021 |         | New York Inspection Station   |   | <b>Passed safety inspection</b><br>- Passed emissions inspection                  |
| 11/18/2021 | 119,680 | Bob Johnson Automotive Group<br>Rochester, NY<br>585-334-9440<br><a href="https://dorschellexus.com/">https://dorschellexus.com/</a><br>★ 4.6 / 5.0<br>514 Verified Reviews |    | <b>Vehicle serviced</b><br>- Emission system checked                              |
| 12/20/2021 | 120,008 | Bob Johnson Automotive Group<br>Rochester, NY<br>585-334-9440<br><a href="https://dorschellexus.com/">https://dorschellexus.com/</a><br>★ 4.6 / 5.0<br>514 Verified Reviews |    | <b>Vehicle serviced</b><br>- Maintenance inspection completed                     |
| 02/04/2022 | 120,326 | Bob Johnson Automotive Group<br>Rochester, NY<br>585-334-9440<br><a href="https://dorschellexus.com/">https://dorschellexus.com/</a><br>★ 4.6 / 5.0<br>514 Verified Reviews |  | <b>Vehicle serviced</b><br>- Drivability/performance checked                      |
| 03/16/2022 | 120,666 | Bob Johnson Automotive Group<br>Rochester, NY<br>585-334-9440<br><a href="https://dorschellexus.com/">https://dorschellexus.com/</a><br>★ 4.6 / 5.0<br>514 Verified Reviews |  | <b>Vehicle serviced</b>   |
| 04/28/2022 | 121,429 | Bob Johnson Automotive Group<br>Rochester, NY<br>585-334-9440   |  | <b>Vehicle serviced</b><br>- Maintenance inspection completed<br>- Engine checked |

<https://dorschellexus.com/>

★ 4.6 / 5.0

514 Verified Reviews

|            |         |   |   |   |
|------------|---------|---|---|---|
| 06/03/2022 | 121,780 | Valvoline Instant Oil Change<br>Rochester, NY<br>585-266-3332<br>vioc.com<br>★ 4.6 / 5.0<br>118 Verified Reviews  |    | <b>Vehicle serviced</b><br>- Emissions inspection performed   |
| 06/03/2022 |         | New York Inspection Station   |   | <b>Passed safety inspection</b><br>- Passed emissions inspection  |
| 09/27/2022 |         | New York Motor Vehicle Dept.<br>Rochester, NY   |   | <b>Registration issued or renewed</b><br>- Titled or registered as personal vehicle<br>- Passed safety inspection |
| 10/05/2022 | 123,577 | Valvoline Instant Oil Change<br>Rochester, NY<br>585-266-3332<br>vioc.com<br>★ 4.6 / 5.0<br>118 Verified Reviews  |    | <b>Vehicle serviced</b><br>- Oil and filter changed<br>- Tires rotated  |
| 04/18/2023 | 125,668 | New York Inspection Station   |   | <b>Passed safety inspection</b><br>- Failed emissions inspection  |
| 04/18/2023 |         | Valvoline Instant Oil Change<br>Rochester, NY<br>585-266-3332<br>vioc.com<br>★ 4.6 / 5.0<br>118 Verified Reviews  |  | <b>Vehicle serviced</b><br>- Emission system checked  |
| 04/20/2023 |         | Bob Johnson Automotive Group<br>Rochester, NY<br>585-334-9440<br><a href="https://dorschellexus.com/">https://dorschellexus.com/</a><br>★ 4.6 / 5.0<br>514 Verified Reviews |  | <b>Vehicle serviced</b><br>- Maintenance inspection completed   |
| 05/09/2023 | 125,940 | New York Inspection Station   |   | <b>Passed safety inspection</b><br>- Passed emissions inspection  |
| 09/25/2023 |         | Kia Motors America, Inc.  |   | <b>Manufacturer Safety Recall issued</b><br>- NHTSA #23V652<br>- Recall #SC284XM HECU FUSE                        |

- Status: Remedy Available

Locate an authorized Kia dealer near you to schedule an appointment

⊖ [Learn more about this recall](#)

**Description:** KIA AMERICA, INC. IS RECALLING CERTAIN 2011-2014 SORENTO VEHICLES. THE HYDRAULIC ELECTRONIC CONTROL UNIT (HECU) MAY EXPERIENCE AN ELECTRICAL SHORT, WHICH CAN RESULT IN AN ENGINE COMPARTMENT FIRE WHILE PARKED OR DRIVING.

AN ENGINE COMPARTMENT FIRE WHILE PARKED OR DRIVING CAN INCREASE THE RISK OF INJURY.

**Remedy:** OWNERS ARE ADVISED TO PARK OUTSIDE AND AWAY FROM STRUCTURES UNTIL THE RECALL REPAIR IS COMPLETE. DEALERS WILL REPLACE THE HECU FUSE, FREE OF CHARGE. INTERIM NOTIFICATION LETTERS, NOTIFYING OWNERS OF THE SAFETY RISK, WERE MAILED NOVEMBER 14, 2023. THE FIRST OWNER NOTIFICATION LETTERS WERE MAILED MARCH 29, 2024. KIA WILL CONTINUE A PHASED MAILING AS THE REMEDY BECOMES AVAILABLE FOR DIFFERENT MAKES AND MODEL VEHICLES. OWNERS MAY CONTACT KIA CUSTOMER SERVICE AT 1-800-333-4542. KIA'S NUMBER FOR THIS RECALL IS SC284.

11/14/2023 129,059 Valvoline Instant Oil Change  
Rochester, NY  
585-266-3332  
vioc.com



**Vehicle serviced**

- Tires rotated
- Oil and filter changed

★ 4.6 / 5.0

118 Verified Reviews

Have Questions? Consumers, please visit our Help Center at [www.carfax.com](http://www.carfax.com). Dealers or Subscribers, please visit our Help Center at [www.carfaxonline.com](http://www.carfaxonline.com).



## Glossary

### Failed Emissions Inspection

The emissions check performed during a vehicle inspection indicated the vehicle was emitting more than allowable emissions standards and/or had missing or modified parts. Repeated failed emissions records can indicate engine problems and CARFAX recommends you have the vehicle inspected.

### First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

### Manufacturer Recall

Automobile manufacturers issue recall notices to inform vehicle owners of a safety defect or failure to meet minimum federal safety or emissions standards. Manufacturer recalls are repaired at no cost to the customer.

### New Owner Reported

When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.



### Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in

the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

**Title Issued**

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

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7/8/24 6:53:14 AM (CDT)

**I have reviewed and received a copy of the CARFAX Vehicle History Report for this 2014 KIA SORENTO vehicle (VIN: 5XYKTD62EG445805), which is based on information supplied to CARFAX and available as of 7/8/24 at 7:53 AM (EDT).**

\_\_\_\_\_  
**Customer Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Dealer Signature**

\_\_\_\_\_  
**Date**