














Display CARFAX in online listings:

	This report provided free of charge by:	5X TOP-RATED DEALER	 10,226 Customer Favorites
	Van Bortel Ford 71 Marsh Rd East Rochester, NY 14445 585-460-1438	 4.8 / 5.0 1,491 Verified Reviews	

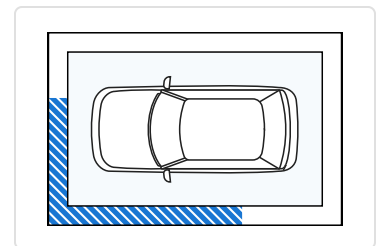
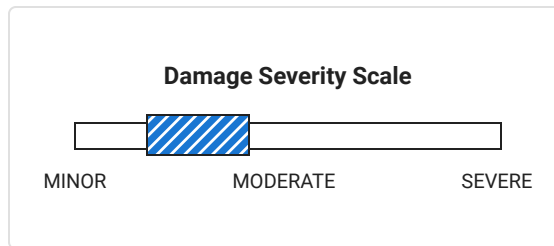
	Vehicle History Report™	US \$44.99
2014 INFINITI QX60 VIN: 5N1AL0MM2EC513700 4 DOOR WAGON/SPORT UTILITY 3.5L V6 F DOHC 24V GASOLINE ALL WHEEL DRIVE Original Window Sticker This CARFAX Report Provided by: Van Bortel Ford  4.8 / 5.0 1,491 Verified Reviews  10,226 Customer Favorites	 Minor to moderate damage  MINOR MODERATE SEVERE	 18 Service history records
	 At least 1 open recall	
	 3 Previous owners	
	 138,673 Last reported odometer reading	

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 7/9/24 at 2:44:02 PM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

 Accident / Damage History Not all accidents / issues are reported to CARFAX
<p style="text-align: center;">Event 1</p> <p>06/27/2018 Accident reported with another motor vehicle</p>
<p style="text-align: center;">Event 2</p>

11/23/2020

Damage reported: minor to moderate damage



CARFAX Additional History Not all accidents / issues are reported to CARFAX	Owner 1	Owner 2	Owner 3
Total Loss No total loss reported to CARFAX.	✔ No Issues Reported	✔ No Issues Reported	✔ No Issues Reported
Structural Damage CARFAX recommends that you have this vehicle inspected by a collision repair specialist.	✔ No Issues Reported	✔ No Issues Reported	✔ No Issues Reported
Airbag Deployment No airbag deployment reported to CARFAX.	✔ No Issues Reported	✔ No Issues Reported	✔ No Issues Reported
Odometer Check No indication of an odometer rollback.	✔ No Issues Indicated	✔ No Issues Indicated	✔ No Issues Indicated
Accident / Damage Accident reported: 06/27/2018. Damage reported: 11/23/2020.	✔ No Issues Reported	✔ No Issues Reported	Accident Reported
Manufacturer Recall At least 1 manufacturer recall requires service. Locate an authorized Infiniti dealer near you to schedule an appointment.	Recall Reported	No New Recalls Reported	No New Recalls Reported
Basic Warranty Original warranty estimated to have expired.	Warranty Expired	Warranty Expired	Warranty Expired

CARFAX Title History CARFAX guarantees the information in this section	Owner 1	Owner 2	Owner 3
Damage Brands Salvage Junk Rebuilt Fire Flood Hail Lemon	✔ Guaranteed No Problem	✔ Guaranteed No Problem	✔ Guaranteed No Problem
Odometer Brands Not Actual Mileage Exceeds Mechanical Limits	✔ Guaranteed No Problem	✔ Guaranteed No Problem	✔ Guaranteed No Problem



GUARANTEED - None of these title problems were reported by a U.S. state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, you may qualify.
View Terms | View Certificate



Ownership History

The number of owners is estimated

	Owner 1	Owner 2	Owner 3
Year purchased	2013	2016	2017
Type of owner	Rental	Personal	Personal
Estimated length of ownership	1 yr. 6 mo.	7 months	7 yrs. 2 mo.
Owned in the following states/provinces	Virginia, New York	New York	New York
Estimated miles driven per year	19,474/yr	---	14,327/yr
Last reported odometer reading	38,110	43,237	138,673



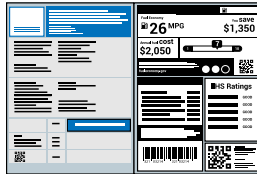
Detailed History



Owner 1

Purchased: 2013

Rental Vehicle
19,474 mi/yr

Date	Mileage	Source	Comments
Not Reported		Nissan North America, Inc.	Vehicle manufactured and shipped to original dealer  Original Window Sticker
10/30/2013	15	Virginia Motor Vehicle Dept.	Vehicle purchase reported - Titled or registered as rental vehicle
11/06/2013		Virginia Motor Vehicle Dept. Sterling, VA	Title or registration issued - First owner reported - Loan or lien reported - Titled or registered as rental vehicle
11/25/2013		Fette Automotive Clifton, NJ 973-779-7000 fettefordsales.com ★ 4.3 / 5.0	Vehicle offered for sale

531 Verified Reviews
♥ 4,292 Customer Favorites

05/11/2015

Auto Auction

Vehicle sold



Millions of used vehicles are bought and sold at auction every year.

05/15/2015 30,000

Freedom Nissan
South Burlington, VT
802-864-7400
nissanvt.com

Vehicle offered for sale

★ 4.3 / 5.0
95 Verified Reviews
♥ 306 Customer Favorites

06/06/2015 33,256

Freedom Nissan
South Burlington, VT
802-864-7400
nissanvt.com



Vehicle serviced

- Pre-delivery inspection completed
- Rear brakes replaced
- Brakes checked

★ 4.3 / 5.0
95 Verified Reviews
♥ 306 Customer Favorites



Looks like this dealer serviced the car in order to prepare it for sale. That's a good thing!

10/18/2015

Freedom Nissan
South Burlington, VT
802-864-7400
nissanvt.com



Vehicle serviced

- Anti-theft/keyless system checked

★ 4.3 / 5.0
95 Verified Reviews
♥ 306 Customer Favorites

02/17/2016 33,257

Freedom Nissan
South Burlington, VT
802-864-7400
nissanvt.com

Odometer reading reported

★ 4.3 / 5.0
95 Verified Reviews
♥ 306 Customer Favorites

04/29/2016 38,109

Freedom Nissan
South Burlington, VT
802-864-7400
nissanvt.com

Vehicle sold

★ 4.3 / 5.0
 95 Verified Reviews
 ❤️ 306 Customer Favorites

05/04/2016 38,110

Freedom Nissan
 South Burlington, VT
 802-864-7400
 nissanvt.com



Vehicle serviced

- Fluids checked
- Oil and filter changed
- Maintenance reminder reset
- Tire condition and pressure checked

★ 4.3 / 5.0
 95 Verified Reviews
 ❤️ 306 Customer Favorites

05/04/2016

New York
 Motor Vehicle Dept.
 Plattsburgh, NY

Registration issued or renewed

- Passed safety inspection

05/23/2016

Nissan North America,
 Inc.

Manufacturer Safety recall issued

- NHTSA #16V-244
- Recall #R1606 QX60 Q50 OCS ITB16-018
- Status: Remedy Available

Locate an authorized Infiniti dealer near you to obtain more information about this recall

⊖ [Learn more about this recall](#)

Description: THE OCCUPANT CLASSIFICATION SYSTEM (OCS) IS DESIGNED TO CLASSIFY THE SIZE AND WEIGHT OF THE FRONT SEAT PASSENGER AND, UNDER CERTAIN CONDITIONS, AUTOMATICALLY TURN OFF THE PASSENGER AIR BAG. THE OCS SYSTEM IS DESIGNED TO ONLY DEPLOY THE FRONT PASSENGER AIRBAG WHEN THE FRONT PASSENGER SEAT IS OCCUPIED BY AN ADULT. IN THE AFFECTED VEHICLES, THE OCS SOFTWARE MAY INCORRECTLY CLASSIFY THE PASSENGER SEAT AS EMPTY WHEN IT IS OCCUPIED BY AN ADULT. IF THE OCS DOES NOT DETECT AN ADULT OCCUPANT IN THE PASSENGER SEAT, THE PASSENGER AIRBAG WOULD BE DEACTIVATED.

FAILURE OF THE PASSENGER AIRBAG TO DEPLOY DURING A CRASH (WHERE DEPLOYMENT IS WARRANTED) COULD INCREASE THE RISK OF INJURY TO THE PASSENGER.

Remedy: YOUR INFINITI RETAILER WILL REPLACE THE OCS ELECTRONIC CONTROL UNIT WITH A NEW ONE. THIS REPAIR WILL BE OFFERED AT NO CHARGE AND SHOULD TAKE LESS THAN AN HOUR TO COMPLETE. YOUR INFINITI RETAILER MAY REQUIRE YOUR VEHICLE FOR A LONGER PERIOD OF TIME BASED UPON THEIR WORK SCHEDULE.

👤 **Owner 2**
 Purchased: 2016

Personal Vehicle

Date	Mileage	Source	Comments
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06/07/2016		New York Motor Vehicle Dept.	Title issued or updated - New owner reported
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Plattsburgh, NY

- Loan or lien reported

06/21/2016

Huttig Nissan of
Plattsburgh
Plattsburgh, NY
518-561-1210
huttignissan.com/



Vehicle serviced

★ 4.9 / 5.0

35 Verified Reviews

♥ 44 Customer Favorites

06/21/2016 38,851

New York
Inspection Station

Passed safety inspection

- Passed emissions inspection

11/28/2016 41,204

Huttig Nissan of
Plattsburgh
Plattsburgh, NY
518-561-1210
huttignissan.com/



Vehicle serviced

- Maintenance inspection completed

- Oil and filter changed

★ 4.9 / 5.0

35 Verified Reviews

♥ 44 Customer Favorites

12/07/2016

Nissan North America,
Inc.

Manufacturer Service Campaign issued

- Campaign #PC501 JX35 QX60 CVT

INSP ITB16-048

- Status: Remedy Available

Locate an authorized Infiniti dealer near you to obtain more information about this campaign



⊖ [Learn more about this campaign](#)

Description: This diagnostic software update will enhance the retailer's ability to better diagnose and service the CVT by including two new Diagnostic Trouble Codes (DTCs) and enhanced active test capabilities for CONSULT-III. In addition to the installation of diagnostic software, Infiniti will also extend the warranty coverage on the CVT assembly (including internal CVT components, gaskets, and seals), CVT control valve body, and torque converter from its original duration of 72 months/70,000 miles to 96 months/94,000 miles (whichever occurs first). Coverage of other vehicle components remains unchanged, and all other terms, conditions, limitations and exclusions of Infiniti's New Vehicle Limited Warranty continue to apply. This CVT warranty extension is being provided as a client satisfaction effort to address client concerns; including those concerns expressed by the plaintiffs in class action litigation, and is subject to final approval of the settlement of that litigation. Prior to final approval, Infiniti will make any necessary repairs that would be covered under the extended CVT warranty.

No action is necessary. This service campaign is being offered for client satisfaction.

Remedy: Retailers will reprogram the TCM in your vehicle to improve CVT service diagnostics. This software update will enhance the retailer's ability to diagnose client concerns regarding CVT operation and determine any appropriate repairs. This update does not affect the drive characteristics of your vehicle or remedy any symptoms. The service

could take up to one (1) hour to complete, but your retailer may require your vehicle for a longer period of time based upon their work schedule.



01/28/2017	42,028	Goss Dodge South Burlington, VT 802-658-0120 gossdodge.com ★ 4.6 / 5.0 166 Verified Reviews ❤️ 78 Customer Favorites	Vehicle offered for sale
01/30/2017		Goss Dodge Inc South Burlington, VT 802-658-0120 gossdodge.com ★ 4.6 / 5.0 166 Verified Reviews ❤️ 78 Customer Favorites	Vehicle sold
02/03/2017	42,722	Online Listing	Vehicle offered for sale
02/13/2017	43,218	Auto Auction	Listed as a dealer vehicle - Vehicle sold
02/16/2017		Auction Direct USA Victor, NY 585-742-8000 auctiondirectusa.com/private-owned/indexny.cfm ★ 4.2 / 5.0 104 Verified Reviews ❤️ 169 Customer Favorites	Vehicle offered for sale
02/21/2017		New York Inspection Station	Passed safety inspection - Passed emissions inspection
02/22/2017	43,227	Auction Direct USA Victor, NY 585-742-8000 auctiondirectusa.com/private-owned/indexny.cfm ★ 4.2 / 5.0 104 Verified Reviews ❤️ 169 Customer Favorites	 Vehicle serviced - Fluids checked - Oil and filter changed - Safety inspection performed - Brakes checked - Vehicle washed/detailed - Emissions inspection performed
			<div style="border: 1px solid blue; padding: 5px;">Looks like this dealer serviced the car in order to prepare it for sale. That's a good thing!</div>
03/25/2017		Auction Direct USA - Victor	Vehicle sold

Victor, NY
585-742-8000
auctiondirectusa.com/
eowned/indexny.cfm

★ 4.2 / 5.0

104 Verified Reviews

♥ 169 Customer Favorites

03/25/2017		New York Inspection Station	Passed safety inspection - Passed emissions inspection
03/25/2017	43,236	Warrantech Automotive, Inc. Pittsford, NY warrantech.com	Service contract issued
03/25/2017		New York Motor Vehicle Dept. Pittsford, NY	Registration issued or renewed - Titled or registered as personal vehicle - Passed safety inspection
03/27/2017		Ziebart - Canandaigua Canandaigua, NY 585-393-0150 ziebart.com/find-my- ziebart/location/ny80-ny- canandaigua ★ 4.6 / 5.0 27 Verified Reviews	 Vehicle serviced - Undercoating/rustproofing applied
03/28/2017	43,237	Auction Direct USA Victor, NY 585-742-8000 auctiondirectusa.com/ eowned/indexny.cfm ★ 4.2 / 5.0 104 Verified Reviews ♥ 169 Customer Favorites	 Vehicle serviced - Pre-delivery inspection completed - Safety inspection performed - Emissions inspection performed




Owner 3






Purchased: 2017



Low mileage! This owner drove less than the industry average of 15,000 miles per year.

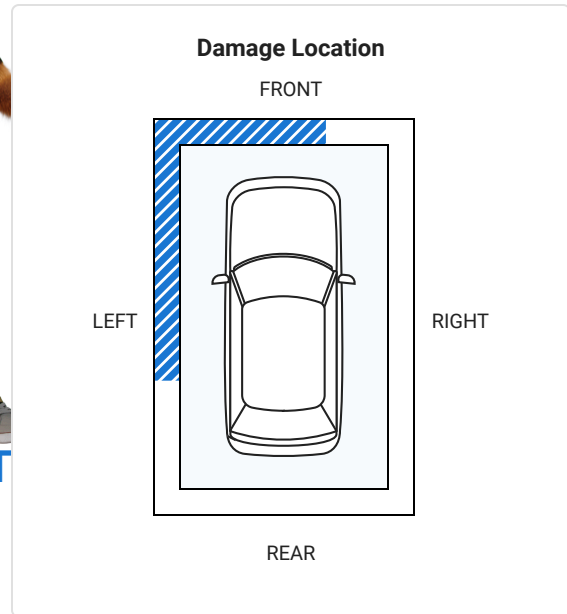
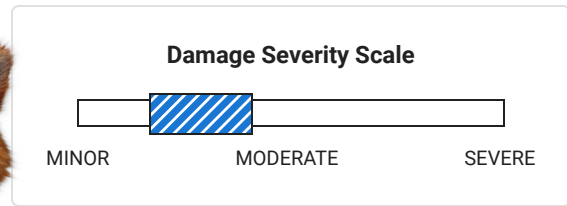
Personal Vehicle
14,327 mi/yr

Date	Mileage	Source	Comments
04/10/2017		New York Motor Vehicle Dept. Pittsford, NY	Title issued or updated - New owner reported - Loan or lien reported
06/27/2018		Damage Report	 Accident reported with another motor vehicle

08/18/2018	57,693	<p>Lewis General Tires Inc. Rochester, NY 585-334-0900</p> <p>★ 4.9 / 5.0 126 Verified Reviews ♥ 33 Customer Favorites</p>	 <p>Vehicle serviced</p> <ul style="list-style-type: none"> - One tire mounted - Tire(s) replaced - Tire(s) mounted - Tire(s) dismounted
12/23/2018	62,199	<p>Valvoline Instant Oil Change Henrietta, NY 585-427-8001 vioc.com</p> <p>★ 4.6 / 5.0 309 Verified Reviews ♥ 374 Customer Favorites</p>	 <p>Vehicle serviced</p> <ul style="list-style-type: none"> - Emissions inspection performed
12/23/2018		<p>New York Inspection Station</p>	<p>Passed safety inspection</p> <ul style="list-style-type: none"> - Passed emissions inspection
03/25/2019		<p>New York Motor Vehicle Dept. Pittsford, NY</p>	<p>Registration issued or renewed</p> <ul style="list-style-type: none"> - Titled or registered as personal vehicle - Passed safety inspection
01/08/2020	76,023	<p>Pep Boys Henrietta, NY 716-272-7080 pepboys.com</p> <p>★ 4.5 / 5.0 95 Verified Reviews ♥ 126 Customer Favorites</p>	 <p>Vehicle serviced</p> <ul style="list-style-type: none"> - Maintenance inspection completed - Wiper(s) replaced - Emissions inspection performed
01/08/2020		<p>New York Inspection Station</p>	<p>Passed safety inspection</p> <ul style="list-style-type: none"> - Passed emissions inspection
08/19/2020	83,720	<p>Dunn Tire Rochester, NY 585-393-1130 dunntire.com/locations/576-jefferson-rd-rochester-14623</p> <p>★ 4.7 / 5.0 166 Verified Reviews ♥ 21 Customer Favorites</p>	 <p>Vehicle serviced</p> <ul style="list-style-type: none"> - Tire(s) replaced - Four tires replaced - Alignment checked
11/23/2020		<p>Damage Report</p>	 <p>Damage reported: minor to moderate damage</p> <ul style="list-style-type: none"> - Damage to front - Damage to left front - Damage to left side



CARFAX HAS THE MOST ACCIDENT & DAMAGE INFORMATION



01/15/2021 88,560

Dunn Tire
Rochester, NY
585-393-1130
dunntire.com/locations/576-jefferson-rd-rochester-14623

★ 4.7 / 5.0

166 Verified Reviews

♥ 21 Customer Favorites



Vehicle serviced

- Tires rotated

02/09/2021

Gates Service
Rochester, NY
585-235-6350

★ 4.6 / 5.0

15 Verified Reviews

♥ 6 Customer Favorites



Vehicle serviced

- Engine checked
- Four wheel alignment performed
- Control arm(s) replaced
- Tire(s) balanced
- Tire(s) mounted

04/01/2021 91,478

New York
Inspection Station

Passed safety inspection

- Passed emissions inspection

04/02/2021

New York
Motor Vehicle Dept.
Pittsford, NY

Registration issued or renewed

- Titled or registered as personal vehicle
- Passed safety inspection

05/16/2022 108,381

New York
Inspection Station

Failed safety inspection

- Passed emissions inspection

05/17/2022

Monro Auto Service &
Tire Centers



Vehicle serviced

- Maintenance inspection completed

Rochester, NY
585-424-3630
monro.com

★ 4.6 / 5.0
35 Verified Reviews

08/16/2022 111,836 New York
Inspection Station

Passed safety inspection
- Passed emissions inspection

03/01/2023 New York
Motor Vehicle Dept.
Pittsford, NY

Registration issued or renewed
- Titled or registered as personal vehicle
- Passed safety inspection

05/19/2023 123,391 Valvoline Instant Oil
Change
Henrietta, NY
585-427-8001
vioc.com



Vehicle serviced
- Oil and filter changed

★ 4.6 / 5.0
309 Verified Reviews
♥ 374 Customer Favorites

10/28/2023 131,899 Valvoline Instant Oil
Change
Henrietta, NY
585-427-8001
vioc.com



Vehicle serviced
- Oil and filter changed

★ 4.6 / 5.0
309 Verified Reviews
♥ 374 Customer Favorites

04/11/2024 138,673 Valvoline Instant Oil
Change
Henrietta, NY
585-427-8001
vioc.com



Vehicle serviced
- Oil and filter changed

★ 4.6 / 5.0
309 Verified Reviews
♥ 374 Customer Favorites

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.



Glossary

Accident Indicator

CARFAX receives information about accidents in all 50 states, the District of Columbia and Canada.

Not every accident is reported to CARFAX. As details about the accident become available, those additional details are added to the CARFAX Vehicle History Report. CARFAX recommends that you have this vehicle inspected by a qualified mechanic.

- According to the National Safety Council, Injury Facts, 2021 edition, 5% of the 276 million registered vehicles in the U.S. were involved in an accident in 2019. Over 77% of these were considered minor or moderate.
- This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 7/9/24 at 2:44:02 PM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

Damage Indicator

Damage can be a result of many different types of events. Examples include contact with objects (other cars, trees, traffic signs, road debris, etc), vandalism, or weather-related events. Not every damage event is reported to CARFAX. As details about the damage event become available, those additional details are added to the CARFAX Vehicle History Report. CARFAX recommends that you have this vehicle inspected by a qualified mechanic.

- This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 7/9/24 at 2:44:02 PM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

Damage Severity

Damage events result in one of the following severity levels:

- Minor: Generally, minor damage is cosmetic (including dents or scratches), may only require reconditioning, and typically does not compromise a vehicle's operation and/or safety.
- Moderate: Moderate damage may affect multiple components of the vehicle and may impair the vehicle's operation and/or safety.
- Severe: Severe damage usually affects multiple components of the vehicle and is likely to compromise the vehicle's operation and/or safety.

CARFAX recommends getting a pre-purchase inspection at a certified collision repair facility.

First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Manufacturer Recall

Automobile manufacturers issue recall notices to inform vehicle owners of a safety defect or failure to meet minimum federal safety or emissions standards. Manufacturer recalls are repaired at no cost to the customer.

New Owner Reported

When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Rental

Vehicle was registered by a rental agency.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

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I have reviewed and received a copy of the CARFAX Vehicle History Report for this 2014 INFINITI QX60 vehicle (VIN: 5N1AL0MM2EC513700), which is based on information supplied to CARFAX and available as of 7/9/24 at 3:44 PM (EDT).

Customer Signature

Date

Dealer Signature

Date