Display CARFAX in online listings:



This report provided free of charge by:

#### Van Bortel Ford

71 Marsh Rd East Rochester, NY 14445

585-460-1438

**5X TOP-RATED DEALER** 

 $\star$  4.8 / 5.0

1.490 Verified Reviews

**10,224** 

**Customer Favorites** 



# **Vehicle History Report™**

US \$44.99

# **2013 VOLKSWAGEN JETTA**

VIN: 3VW2K7AJ7DM374317 SEDAN 4 DR 2.0L I4 F DOHC 16V GASOLINE FRONT WHEEL DRIVE

This CARFAX Report Provided

### Van Bortel Ford

**4.8 / 5.0** 

1,490 Verified Reviews



10,224 Customer Favorites







**24** Service history records



At least 1 open recall



CARFAX 1-Owner vehicle

150,440 Last reported odometer reading

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 7/8/24 at 6:44:36 AM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about vour next used car.

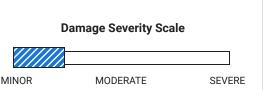
# **Accident / Damage History**

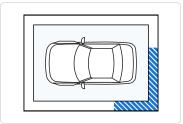
Not all accidents / issues are reported to CARFAX

#### Event 1

08/18/2016

**Accident reported:** minor damage with another motor vehicle

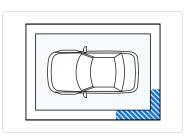




## Event 2

01/16/2017

# Accident reported with another motor vehicle



# Event 3 03/27/2019 Damage reported: minor **Damage Severity Scale** to moderate damage MINOR MODERATE SEVERE Event 4 05/20/2021 **Damage reported: minor Damage Severity Scale** damage - Damage to undercarriage MINOR MODERATE SEVERE

| CARFAX Additional History  Not all accidents / issues are reported to CARFAX                                 | Owner 1               |
|--|-----------------------|
| Total Loss No total loss reported to CARFAX.   | No Issues<br>Reported |
| Structural Damage CARFAX recommends that you have this vehicle inspected by a collision repair specialist.   | No Issues<br>Reported |
| Airbag Deployment No airbag deployment reported to CARFAX.   | No Issues<br>Reported |
| Odometer Check No indication of an odometer rollback.  | No Issues Indicated   |
| Accident / Damage Accidents reported: 08/18/2016 and 01/16/2017. Damage reported: 03/27/2019 and 05/20/2021. | Accident Reported     |

| Manufacturer Recall  At least 1 manufacturer recall requires service. Locate an authorized Volkswagen dealer to obtain more information about this recall. | Recall Reported  |
|--|------------------|
| Basic Warranty Original warranty estimated to have expired.  | Warranty Expired |

| CARFAX Title History  CARFAX guarantees the information in this section | Owner 1               |
|---|-----------------------|
| Damage Brands Salvage   Junk   Rebuilt   Fire   Flood   Hail   Lemon    | Guaranteed No Problem |
| Odometer Brands Not Actual Mileage   Exceeds Mechanical Limits          | Guaranteed No Problem |



**GUARANTEED** - None of these title problems were reported by a U.S. state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, you may qualify. View Terms | View Certificate

| CARFAX Ownership History The number of owners is estimated | Owner 1       |
|--|---------------|
| Year purchased   | 2013          |
| Type of owner  | Personal      |
| Estimated length of ownership                              | 10 yrs. 8 mo. |
| Owned in the following states/provinces                    | New York      |
| Estimated miles driven per year                            | 14,188/yr     |
| Last reported odometer reading                             | 150,440       |

# **CARFAX** Detailed History



Owner 1 Purchased: 2013

Low mileage! This owner drove less than the industry average of 15,000 miles per year.

Personal Vehicle 14,188 mi/yr

| Date         | Mileage | Source   | Comments  |
|--------------|---------|--|---|
| Not Reported |         | NICB   | Vehicle manufactured and shipped to<br>New York |
| 11/12/2012   |         | Bob Johnson Automotive<br>Group<br>Rochester, NY | Vehicle offered for sale                        |

|            |        | 585-334-9440<br>bobjohnsonnissan.com/<br>★ 4.6 / 5.0<br>514 Verified Reviews              |   |  |
|------------|--------|---|---|--|
| 10/11/2013 | 49     | New York<br>Inspection Station  |   | Dealer had vehicle inspected to prepare it for sale - Passed safety inspection - Emissions inspection performed  |
| 11/07/2013 |        | New York<br>Motor Vehicle Dept.<br>Victor, NY   |   | Title issued or updated - Registration issued or renewed - First owner reported - Titled or registered as personal vehicle - Loan or lien reported - Passed safety inspection                                |
| 05/08/2014 |        | New York<br>Motor Vehicle Dept.<br>Victor, NY   |   | Registration issued or renewed - Titled or registered as personal vehicle - Passed safety inspection   |
| 12/23/2014 | 14,061 | New York<br>Inspection Station  |   | Passed safety inspection - Passed emissions inspection   |
| 07/02/2015 | 20,314 | Bob Johnson Automotive<br>Group<br>Rochester, NY<br>585-334-9440<br>bobjohnsonnissan.com/ | * | Vehicle serviced - 20,000 mile service performed - Wiper(s) replaced - Oil and filter changed  |
| 01/17/2016 | 26,862 | Monro Auto Service & Tire Centers Victor, NY  ★ 4.8 / 5.0  48 Verified Reviews            | * | Vehicle serviced - Tire valve stem(s)/core(s) replaced - Tire(s) balanced - Tire(s) replaced - Emissions inspection performed  |
| 01/17/2016 |        | New York<br>Inspection Station  |   | Passed safety inspection - Passed emissions inspection   |
| 01/17/2016 |        | New York<br>Motor Vehicle Dept.<br>Victor, NY   |   | Registration issued or renewed - Titled or registered as personal vehicle - Passed safety inspection   |
| 05/20/2016 | 30,364 | Bob Johnson Automotive<br>Group<br>Rochester, NY<br>585-334-9440<br>bobjohnsonnissan.com/ | * | Vehicle serviced - Recommended maintenance performed - Maintenance inspection completed - Fluids checked - Oil and filter changed - Brake fluid flushed/changed - Maintenance reminder reset - Tires rotated |

06/29/2016 32,219

Bob Johnson Automotive

Group

Rochester, NY 585-334-9440

bobjohnsonnissan.com/



**4.6 / 5.0** 

514 Verified Reviews

08/18/2016

Damage Report

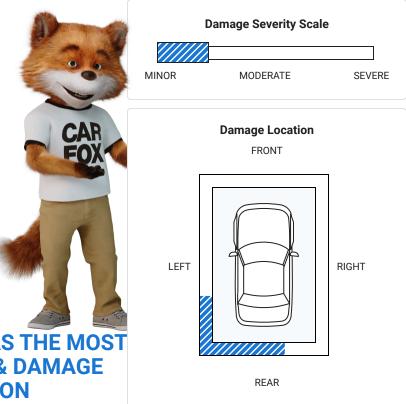


# Accident reported: minor damage with another motor vehicle

- Damage to rear

Vehicle serviced

- Damage to left rear



**CARFAX HAS THE MOST ACCIDENT & DAMAGE INFORMATION** 

09/30/2016 34,923

VW of Rochester East Rochester, NY 585-643-5673 idedealerships.com



**4.6 / 5.0** 

407 Verified Reviews



483 Customer **Favorites** 

01/06/2017 40,703

**Bob Johnson Automotive** Group

Rochester, NY 585-334-9440

bobjohnsonnissan.com/



514 Verified Reviews



## Vehicle serviced



### Vehicle serviced

- Spark plug(s) replaced
- Oil and filter changed
- Tires rotated
- Cabin air filter replaced/cleaned

01/16/2017

## Damage Report



## Accident reported with another motor vehicle

- Damage to left rear



# **CARFAX HAS THE MOST ACCIDENT & DAMAGE INFORMATION**

02/10/2017 43,829

02/23/2017

02/24/2017

New York

Inspection Station

**Bob Johnson Automotive** 

Group

Rochester, NY 585-334-9440

bobjohnsonnissan.com/

**4.6 / 5.0** 

514 Verified Reviews

**Rochester Autowerks** 

Rochester, NY 585-697-7601

**1.** 5.0 / 5.0

9 Verified Reviews

**Passed safety inspection** 

- Passed emissions inspection

Vehicle serviced

- Safety inspection performed

- Emissions inspection performed

Vehicle serviced

05/03/2017 50,853 **Bob Johnson Automotive** 

Group

Rochester, NY 585-334-9440

bobjohnsonnissan.com/

**4.6 / 5.0** 

514 Verified Reviews

## Vehicle serviced

- Recommended maintenance performed
- Maintenance inspection completed
- Fluids checked
- Oil and filter changed
- Brake fluid flushed/changed
- Maintenance reminder reset
- Tires rotated

|            |        |   |   | <ul><li>Tire condition and pressure checked</li><li>Wiper(s) replaced</li><li>Windshield washer checked</li></ul>   |
|------------|--------|---|---|---|
| 05/23/2017 | 52,363 | Monro Auto Service & Tire Centers Victor, NY  ★ 4.8 / 5.0  48 Verified Reviews            | × | Vehicle serviced<br>- Tires rotated   |
| 06/02/2017 | 53,630 | Monro Auto Service & Tire Centers Victor, NY  | * | Vehicle serviced - Brake pads replaced - Brakes serviced - Brakes checked   |
| 06/19/2017 | 54,830 | Bob Johnson Automotive<br>Group<br>Rochester, NY<br>585-334-9440<br>bobjohnsonnissan.com/ | * | Vehicle serviced<br>- Lights checked  |
| 08/14/2017 | 58,594 | Bob Johnson Automotive<br>Group<br>Rochester, NY<br>585-334-9440<br>bobjohnsonnissan.com/ | * | Vehicle serviced  |
| 08/18/2017 | 58,976 | Monro Auto Service & Tire Centers Victor, NY  | * | Vehicle serviced<br>- Tires rotated   |
| 09/18/2017 | 61,169 | Bob Johnson Automotive<br>Group<br>Rochester, NY<br>585-334-9440<br>bobjohnsonnissan.com/ | * | Vehicle serviced - 60,000 mile service performed - Fluids checked - Oil and filter changed - Maintenance reminder reset - Tires rotated - Air filter replaced |
| 10/24/2017 |        | New York<br>Motor Vehicle Dept.<br>Victor, NY   |   | Registration issued or renewed - Titled or registered as personal vehicle - Passed safety inspection  |
| 11/22/2017 | 65,926 | Monro Auto Service &<br>Tire Centers<br>Victor, NY  | × | Vehicle serviced - Brakes checked - Brakes serviced   |

|            |        | ★ 4.8 / 5.0<br>48 Verified Reviews  |  |
|------------|--------|---|--|
| 02/23/2018 | 70,097 | New York<br>Inspection Station  | Passed safety inspection - Passed emissions inspection   |
| 06/09/2018 | 73,917 | Valvoline Instant Oil Change Orchard Park, NY 716-674-9683 vioc.com  ★ 4.7 / 5.0 118 Verified Reviews  ▼ 129 Customer Favorites | Vehicle serviced - Oil and filter changed  |
| 12/21/2018 | 83,745 | Mr. Tire Auto Service Centers Canandaigua, NY  ★ 4.5 / 5.0  18 Verified Reviews  1 Customer Favorite                            | Vehicle serviced - Maintenance inspection completed - Recommended maintenance    performed - Alignment checked - Tire(s) replaced - Four wheel alignment performed |
| 01/30/2019 | 85,770 | Vesa Automotive Rochester, NY 585-242-2360 vesasautomotive.com  ★ 4.9 / 5.0  195 Verified Reviews  ▼ 780 Customer Favorites     | Vehicle serviced - Maintenance inspection completed - Oil and filter changed - Fluids checked - Drive belts checked  |
| 02/26/2019 | 86,791 | New York<br>Inspection Station  | Passed safety inspection - Passed emissions inspection   |
| 03/27/2019 |        | Damage Report   | Damage reported: minor to moderate damage - Damage to front - Damage to right side - Damage to right front   |
|            |        |   | Damage Severity Scale  MINOR MODERATE SEVERE   |
|            |        |   | Damage Location FRONT  |



ACCIDENT & DAMAGE INFORMATION

Victor, NY

| 06/10/2019 | New York | Title issued or updated |
|------------|----------|-------------------------|
| 00/10/2019 | NEW YORK | ritie issued or updated |

Motor Vehicle Dept. - Registration issued or renewed

- Titled or registered as personal vehicle

- Passed safety inspection

08/27/2019 Volkswagen Manufacturer Compliance Recall

# issued

-NHTSA #19V615

- Recall #37M2 MICRO SWITCH

- Status: Remedy Available

Locate an authorized Volkswagen dealer to obtain more information about this recall

□ Learn more about this recall

**Description:** Over time, a build up of silicate on the shift lever micro switch contacts can result in an isolation like layer that may be interpreted as an open micro switch. This open switch normally indicates that the shift lever is in P park position. If the build up happens, it may be possible to remove the key from the ignition switch without the shift lever being in the P park position because the system is unable to recognize that the vehicle is not in P park. This makes the vehicle noncompliant with FMVSS 114 Theft protection and rollaway prevention. If the ignition key is removed without the shift lever being in P Park position, there is a risk that the vehicle may roll away, resulting in a crash that could injure people and damage property.

Remedy: Install an additional switch and circuit board.

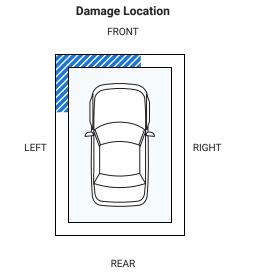
- Damage to front
- Damage to undercarriage

# - Damage to left front



# **CARFAX HAS THE MOST ACCIDENT & DAMAGE INFORMATION**

**Damage Severity Scale** MINOR MODERATE **SEVERE** 



| 04/20/2022 | 111,632 | New York<br>Inspection Station |  |
|------------|---------|--------------------------------|--|
|------------|---------|--------------------------------|--|

05/18/2022 **New York** 

Motor Vehicle Dept. Victor, NY

06/05/2022 115,104 Valvoline Instant Oil

Change Canandaigua, NY 585-394-6370 vioc.com

**++ 4.7 / 5.0** 

207 Verified Reviews



**180** Customer Favorites

Passed safety inspection

- Passed emissions inspection

Registration issued or renewed

- Titled or registered as personal vehicle

- Passed safety inspection

Vehicle serviced

- Fuel injection system checked

- Oil and filter changed



02/03/2023 127,479

Mr. Tire Auto Service

Centers Brockport, NY 585-637-6514 mrtire.com



**4.8 / 5.0** 

11 Verified Reviews



## Vehicle serviced

- Maintenance inspection completed
- Recommended maintenance performed
- Tires rotated
- Battery/charging system checked
- Oil and filter changed
- Brakes checked
- Tire(s) balanced
- Brakes serviced

06/30/2023 **New York** 

Registration issued or renewed

## Motor Vehicle Dept. Victor, NY

- Titled or registered as personal vehicle
- Passed safety inspection

09/15/2023 140.856

Valvoline Instant Oil

Change Gates, NY 585-247-4940 vioc.com



**4.5 / 5.0** 

208 Verified Reviews



**223** Customer Favorites



Vehicle serviced
- Oil and filter changed

02/09/2024

Mr. Tire Auto Service Centers Canandaigua, NY 585-394-3600 mrtire.com



**4.5 / 5.0** 

18 Verified Reviews



**1** Customer Favorite



- Vehicle serviced
   Maintenance inspection completed
  - Recommended maintenance performed
  - -Tire(s) replaced
  - -Tire(s) balanced
  - Tire(s) mounted

05/16/2024 150,440

Monro Auto Service &

Tire Centers Victor, NY 585-924-4590 monro.com



**4.8 / 5.0** 

48 Verified Reviews



#### Vehicle serviced

- Maintenance inspection completed
  - Recommended maintenance performed
  - Brake fluid flushed/changed
  - Brake pads replaced

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.



## **Glossary**

## **Accident Indicator**

CARFAX receives information about accidents in all 50 states, the District of Columbia and Canada.

Not every accident is reported to CARFAX. As details about the accident become available, those additional details are added to the CARFAX Vehicle History Report. CARFAX recommends that you have this vehicle inspected by a qualified mechanic.

- According to the National Safety Council, Injury Facts, 2021 edition, 5% of the 276 million registered vehicles in the U.S. were involved in an accident in 2019. Over 77% of these were considered minor or moderate.
- This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 7/8/24 at 6:44:36 AM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

#### Damage Indicator

Damage can be a result of many different types of events. Examples include contact with objects (other cars, trees, traffic signs, road debris, etc), vandalism, or weather-related events. Not every damage event is reported to CARFAX. As details about the damage event become available, those additional details are added to the CARFAX Vehicle History Report. CARFAX recommends that you have this vehicle inspected by a qualified mechanic.

• This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 7/8/24 at 6:44:36 AM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

#### **Damage Severity**

Damage events result in one of the following severity levels:

- Minor: Generally, minor damage is cosmetic (including dents or scratches), may only require reconditioning, and typically does not compromise a vehicle's operation and/or safety.
- Moderate: Moderate damage may affect multiple components of the vehicle and may impair the vehicle's operation and/or safety.
- Severe: Severe damage usually affects multiple components of the vehicle and is likely to compromise the vehicle's operation and/or safety.

CARFAX recommends getting a pre-purchase inspection at a certified collision repair facility.

#### First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

#### Manufacturer Recall

Automobile manufacturers issue recall notices to inform vehicle owners of a safety defect or failure to meet minimum federal safety or emissions standards. Manufacturer recalls are repaired at no cost to the customer.

#### **Ownership History**

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

#### Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

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| I have reviewed and received a copy of the CARFAX Vehicle History Report for this 2013 VOLKSWAGEN JETTA vehicle (VIN: 3VW2K7AJ7DM374317), which is based on information supplied to CARFAX and available as of 7/8/24 at 7:44 AM (EDT). |  |  |  |  |
|---|--|--|--|--|
|   |  |  |  |  |
|   |  |  |  |  |